

## Where Can I Sign Up?

Apply in person at Health Coverage Unit (HCU) enrollment sites:

- **San Mateo Medical Center**  
222 West 39th Ave  
West Entrance, 1st Fl., San Mateo  
Monday-Friday, 8:00am-5pm,  
*Also open the 3rd Saturday of each month, 8am-4:30pm*
- **South San Francisco Clinic**  
306 Spruce St., South SF  
Monday-Friday, 8:30am-5pm
- **Human Services Agency**  
1487 Huntington Ave., South SF  
Monday-Friday, 8:30am-5pm
- **Daly City Clinic**  
380 90th St., Daly City  
Monday-Friday, 8:30am-5pm
- **Coastside Clinic**  
225 S. Cabrillo Hwy.,  
100A, Half Moon Bay  
Monday, 8:30am-5pm
- **Human Services Agency**  
2500 Middlefield Road, Redwood City  
Monday-Friday, 8:30am-5pm

*HCU offices and the hotline are closed each month on the 2nd Thursday, 3pm- 5pm, and the 4th Thursday, 8:30-10:30am.*

You can also enroll at partner offices:

- **Ravenswood Family Health Center**  
650 330-7416
- **North East Medical Services**  
650 550-3923

## Call Us Today



Call us at **650-616-2002** and visit [www.smchealth.org/insurance](http://www.smchealth.org/insurance) to sign up for health coverage today.

Questions about whether you're eligible for the ACE Program and how to sign up? Call the HCU Hotline at 650-616-2002.

Questions about services ACE covers? Contact the Health Plan of San Mateo at 650-616-0050 or visit their website [www.hpsm.org](http://www.hpsm.org)

Questions about your San Mateo Medical Center bill or a bill you cannot pay? Call the San Mateo Medical Center Business Offices at 650-573-2525.



SAN MATEO COUNTY HEALTH  
**HEALTH COVERAGE UNIT**

**650 616-2002**

# San Mateo County ACE

## Access and Care for Everyone



## Low cost health coverage

[smchealth.org/insurance](http://smchealth.org/insurance)

## What is the ACE Program?

Health coverage keeps you healthy and covered when you need it most.



**San Mateo County Access and Care for Everyone (ACE) is a low-cost health coverage option for San Mateo County residents.**

ACE services are only covered by designated providers:

- San Mateo Medical Center's main campus and clinics
- Ravenswood Family Health Center
- North East Medical Services

Once enrolled, you will select a clinic where you will receive primary care, any referrals to specialized medical services, and a designated pharmacy where you can pick up prescriptions.

## Can I apply?

**Sign up for coverage with ACE if you:**

1. Are a San Mateo County resident, aged 19 or older, regardless of immigration status.
2. Have income between 138% - 200% Federal Poverty Level (FPL). FPL levels differ depending on the size of your family.
3. Are not eligible for Medicare, Full Scope Medi-Cal with or without a Share-of Cost, Covered California, private insurance, or other third-party payers.

All ACE applicants must apply for Medi-Cal with or without a share of cost if eligible.

If your income is below 138% FPL, you may be eligible for the ACE Fee Waiver program. There would be no enrollment fee or co-pays.

FPL Annual Income Levels		
Family Size	Yearly Income (138% FPL)	Yearly Income (200% FPL)
1	\$17,775	\$25,760
2	\$24,040	\$34,840
3	\$30,305	\$43,920
4	\$36,570	\$53,000
Each additional family member	Add \$6,266	Add \$9,080

*The above income guidelines are effective January 1, 2021-December 31, 2021*

## How much does the ACE Program Cost?

The ACE Program has an annual enrollment fee of \$360 per person and can be paid in monthly installments. This fee is nonrefundable; however, it can be waived for those with both a chronic health condition and a financial hardship. HPSM will mail the invoices and include a prepaid envelope for you to mail in your payments. Payments can be made by check, cashier's check or money orders.

With ACE, the most you would pay out of pocket annually is \$1,000 (\$360 enrollment and \$640 in co-payments). Co-payments range from:

- \$7 Prescriptions
- \$15 Primary Care
- \$15 Diabetes, Asthma, Hypertension Visit
- \$75 Emergency Room Visit
- \$300 Same Day Surgery

For a full list of co-payments please visit HPSM's website at [www.hpsm.org](http://www.hpsm.org)

## How can I sign up?

Health Benefit Analysts are available to help you!

- Call the Health Coverage Unit at **650-616-2002** to schedule an appointment for free, confidential, in-person health coverage assistance.
- Make an appointment online at [www.smchealth.org/HCUform](http://www.smchealth.org/HCUform) to speak with a Health Benefit Analyst.
- Visit us in person at one of our locations across San Mateo County (see back panel for location options).

Documents needed to sign up are proof of your San Mateo County residency, income for all household members, and proof of identity.